



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com

SECY/CHN 015/08NKS

C A No. Applied For Complaint No. 296 & 359/2024

In the matter of:

Gaurav Gupta & Sarika Sharma

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmad Alvi (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Mr. Deepak Pathak, Mr. Rajeev, Mr. Tushar, Ms. Chhavi Rani, Mr. Akshat Aggarwal & Mr. Lalit, On behalf of BYPL

ORDER

Date of Hearing: 26th September, 2024

Date of Order: 08th October, 2024

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. This present complaints are inter-linked. Ms. Sarika Sharma applied for new electricity connection and Mr. Gaurav Gupta, objected for release of the said connection.
2. Brief facts of the case are that the complainant Ms. Sarika Sharma, applied for new electricity connection vide request no. 8006989899 at premises no. 6/14, 3rd floor, Maharam Mohalla, Vishwas Nagar, Shahdara, Delhi-110032.

Attested True Copy


Secretary
CGRF (BYPL)





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Complaint No. 359/2024 & 296/2024

3. Forum received another complaint from Gaurav Gupta, who requested the forum for cancellation of installation of meter at premises no. 6/15, 6/14, Mohalla Shahdara, Delhi-110032.
4. Respondent in its reply briefly stated that they are ready to release the new electricity connection to the complainant but there is property dispute among Sarika Sharma & Gaurav Gupta, therefore, Mr. Gaurav Gupta, is creating hindrance in installation of meter in the name of Sarika Sharma.
5. Both the parties were heard at length.
6. During the arguments both the parties were directed to explore the possibility of mutual settlement, both the parties agreed to the same and thereafter, withdrew their complaints from the Forum.
7. In view of the withdrawal letters placed by both the parties, we are of considered view that since the matter is mutually settled between both the parties, thus no grievance remained un-redressed.
8. Withdrawal is allowed. File be consigned to Record Room.

in leave
(S.R. KHAN)
MEMBER-TECH

[Signature]
(P K SINGH)
CHAIRMAN

[Signature]
(P.K.AGRAWAL)
MEMBER-LEGAL

[Signature]
(NISHAT AHMAD ALVI)
MEMBER-CRM

Attested True Copy

[Signature]
Secretary
CGRF (BYPL)

[Signature]
(H.S. SOHAL)
MEMBER